

Privacy Statement Deponti LTD

Your privacy is very important to Deponti LTD. We adhere to the privacy law. This means that your information is safe with us and that we are careful with it. This Privacy Statement explains, among other things, how we use information that we learn about you on the uk.deponti.com order portal.

If you have any questions, or want to know exactly what we are storing about you, please contact Deponti LTD. Contact details can be found at the bottom of this page.

Portal Access

The customer portal gives you access to a personal area where you can manage and view your own Deponti LTD account, for example your order history. We keep a record of what you have done and when, so there is evidence of this.

We use your email address and IP address to do this. We do this on the basis of your consent. We will retain this information until the end of our service to you.

Processing the order

When you place an order with us, we use your personal data to process this order correctly. We may give your personal data to our delivery service to have the order delivered to you. We also receive information about your payment from your bank or credit card company.

For this purpose, we use your payment details, IP address, invoice address, telephone number, delivery address, IBAN number, company name, VAT number and KVK number, name and address and e-mail address. We do this on the basis of your consent. We retain this information for two years after your order is completed and seven years thereafter (which is the legal retention period).

We share your personal data only to the extent necessary to provide the agreed service and in compliance with the aforementioned purposes. A processing agreement will be concluded with the third party that processes your personal data on our behalf, so that the third party is also bound to comply with the AVG. Third parties engaged by us, who offer services as processors, are themselves responsible for the (further) processing of your personal data in compliance with the AVG. This includes, for example: Exact online (accounting system orders/customer data), Utilize (system behind the order portal) and payment partners if customers place an order.

Statistics and profiling

We keep statistics about the use of our order portal. With these statistics, we improve our order portal to, for example, only show relevant information. We may combine your personal data to learn more about you and your product preferences.

For this purpose, we use your e-mail address, IP address, name and address of delivery. We do this on the basis of your consent. We save this information for one year. If you prefer not to, or wish to withdraw your permission afterwards, please let us know. Naturally, we will respect your privacy at all times.

Contact form and newsletter

You can use the contact form to ask us questions or make requests. For this purpose, we use your telephone number, e-mail address, IP address and name and address details. We do this on the basis of your consent. We keep this information until we are sure that you are satisfied with our response and six months thereafter. This way, we can easily retrieve the information in case of follow-up questions. It also allows us to train our customer service to be even better.

You can subscribe to our newsletter. It contains news, tips and information about our products and services. You can cancel your subscription at any time. Every newsletter contains an unsubscribe link. You can also unsubscribe from the newsletter via your account in the customer portal.

Your e-mail address will only be added to the list of subscribers with your permission. This data will be stored until you cancel the subscription.

Your account

Certain sections of our order portal require you to register first. You must then provide information about yourself and choose a user name. We will then create an account for you to log into with this user name and a password of your choice.

For this purpose, we use your IP address, telephone number, invoice address, name and address, e-mail address, delivery address, IBAN number, company name, VAT number and KVK number. We do this on the basis of your consent. We keep this information until you cancel the account.

We save this information so that you do not have to fill it in again each time and so that we can contact you more easily if necessary at the order portal. You can change information via your account when you want to. In your account, you can also see your different delivery addresses, billing addresses and orders placed. If you are a business customer, your account also contains information about the agreements made for the cooperation with Deponti LTD.

Advertising

We would like to send you information about offers and new products or services. We may do this

- by post
- by e-mail
- via social media

You can object to this at any time. Each message states how to do so. Every e-mail contains an unsubscribe link. You can block us or use the unsubscribe option.

Location data

Sometimes it is useful for the operation of our order portal to find out where you are. We then ask separately whether we are allowed to know this and only if you give us permission to do so will we receive this information.

For this service we use the navigation and location software on your phone, tablet or computer. We have no control over what the makers of this software (such as Google Maps) do with it. We therefore recommend that you also read their privacy statement.

Advertisements

We do not publish advertisements on our website ourselves, but that is done by advertising agencies with whom we work. These agencies keep track of whether you like the ads, and use that information to make sure that in the future we only publish fun or interesting ads and offers both inside and outside our website www.deponti.com. We only use paid online services from reputable and reliable marketing and ICT service providers in Europe for this purpose.

Communication to other companies or institutions

With the exception of the above, we will under no circumstances pass on your personal data to other companies or institutions, except if this is necessary for our order portal or if we are legally obliged to

do so (for example, if the police demand this in the case of suspected crime). We have a processing agreement with parties who process personal data for us.

Social media buttons are included in our order portal. The operators of these services use these buttons to collect your personal data.

Cookies

Our order portal uses cookies. Cookies are small files in which we can store information so that you do not have to fill it in every time. But they also allow us to see that you are visiting us again.

When you visit our order portal for the first time, we show a message explaining cookies. In doing so, we will ask for your consent to the use of these cookies. You can read more about the types of cookies we use in our cookie policy. The cookie policy can be found on the website.

You can disable cookies through your browser, but some parts of our website will then not work as well.

We work with certain companies who may receive your personal data mentioned above (i.e. email address and/or IP address) from us. We share data with the following parties, who provide tailored advertisements for us: Facebook and Instagram.

We have made agreements with other companies that place cookies about the use of cookies. However, we do not have full control over what they do with the cookies. We therefore recommend that you also read their privacy statements.

Google Analytics

We use Google Analytics to track how visitors use our order portal. We have concluded a processing agreement with Google. This contains strict agreements about what they are allowed to track. We have not allowed Google to use the Analytics information for other Google services.

Security

The security of personal data is very important to us. To protect your privacy, we take the following measures:

- Access to personal data is protected with a username and password;
- We make use of secured connections (Secure Sockets Layer or SSL) with which all information between you and our website is protected when you enter personal data.

Changes to this privacy statement

When our order portal changes, we must of course also change the privacy statement. So always pay attention to the date above and check regularly for new versions. We will do our best to announce changes separately.

Inspection, modification and deletion of your data

If you have any questions or would like to know what personal data we hold about you, you can always contact us. You can find the contact details at the bottom of this page.

You have the following rights:

- If you wish, you can receive an explanation of which of your personal data we have and what we do with it;
- If your data is incorrect, you can have it changed by us;
- To have outdated personal data deleted;

- You can revoke any consent you have previously given us (e.g. to unsubscribe from newsletters);
- You can object to a certain use of your data.

Please make sure that you always clearly state who you are, so that we can be sure that we are not modifying or deleting data relating to the wrong person.

Filing a complaint

If you feel that we are not helping you in the right way, you have the right to file a complaint with the regulator.

Contact details

Deponti LTD

Unit 1 Midland Trading Estate

Consul Road

CV21 1 PB

Rugby, Warwickshire

Info@deponi.com